

# Customer Satisfaction Survey

FAA Certified Repair Station # DZMR112L  
Cage Code # 3PTA2



1. Overall, how satisfied are you with our product delivery?

\_\_\_ Very Satisfied \_\_\_ Dissatisfied \_\_\_ Neutral \_\_\_ Satisfied \_\_\_ Very Satisfied

2. How satisfied or dissatisfied are you with the price of the items you purchased?

\_\_\_ Very Satisfied \_\_\_ Dissatisfied \_\_\_ Neutral \_\_\_ Satisfied \_\_\_ Very Satisfied

3. How satisfied or dissatisfied are you with the quality of the merchandise?

\_\_\_ Very Satisfied \_\_\_ Dissatisfied \_\_\_ Neutral \_\_\_ Satisfied \_\_\_ Very Satisfied

4. How satisfied or dissatisfied are you with our overall service?

\_\_\_ Very Satisfied \_\_\_ Dissatisfied \_\_\_ Neutral \_\_\_ Satisfied \_\_\_ Very Satisfied

5. How can we improve our service? Please provide specific suggestions.

---

---

Thank you for your participation in this survey and for your feedback!

**Completion of this Survey will  
Automatically Enter you into a Drawing for 15% off of your Next Repair!**

Company Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

16445 Addison Road • 2nd Floor, Hangar 2 • Addison, TX 75001  
Toll-Free (888) 500-0075 • Phone (214) 217-7600 • Fax (214) 217-8307

[www.dfwinstruments.com](http://www.dfwinstruments.com)